

WHAT IS REACH?

REACH is your employee assistance & work/life service contracted by your employer as a benefit for you and your immediate family.

The REACH staff are Licensed/ Certified Employee Assistance

Professionals that provide short term counseling, assessment, referral and follow-up.



HOW DO I CONTACT REACH?

To make an appointment, talk to a counselor by phone, inquire about our services, call (800) 273-5273 toll-free. For crisis situations, access to a professional counselor is available by phone 24 hours / 7 days a week. For non-emergency needs, call us during regular business hours: 8 a.m. to 5 p.m. Monday through Friday, or you can contact us by email at info@reachline.com.



WHY REACH ASSISTANCE?

We all experience personal and work related stressors at one time or another. Your employer cares that you get the right type of assistance for these problems. REACH has been contracted to confidentially give you immediate assistance and referral that will help you toward problem resolution.

ASSISTANCE AVAILABLE

REACH can assist you with all kinds of personal and work related issues. The most common problems are:

- Relationships: Family, Marital, Child
- Addictions: Alcohol and Drug Abuse
- Emotional: Depression, Anxiety, Stress
- Workplace: Co-worker, Supervisor
- Legal: Family, Personal Injury, Will
- Financial: Credit and Planning
- Career: Vocational Guidance
- Elder Care: Retirement Care Support
- Parenting: Single and Step



ARE SERVICES FREE?

Yes. All services provided by REACH are prepaid by your employer for you and your dependents. However, if continued treatment or a referral is recommended by the REACH staff, you will be responsible for any additional expenses. In many cases your health care insurance will cover part or all of that cost. The REACH staff will discuss costs with you and will ensure that you get the help you need.

ARE SERVICES CONFIDENTIAL?

Yes. By law and professional ethical code, you can be assured that all information given to REACH by phone or in session will be afforded the maximum confidentiality. The exception would be only by law where danger to self or others may mandate reporting.

REACHLINE.COM ONLINE RESOURCES

Self-Assessment Tools, Online Magazine, Links to Work/ Life Skill Resources, and Access to REACH assistance are only a click away!

1. Go to www.reachline.com
2. Click "Members" on top left tab
3. Enter password: reach
4. Click on any of the desired areas





Employee Assistance & Work Life Services

"Caring is Our Business"

- COUNSELING • REFERRALS
- CONSULTATION • EDUCATION
- WORK LIFE RESOURCES
- TRAINING • CRISIS ASSISTANCE

1-800-273-5273

crisis line / 24 hours, 7 Days a week

www.reachline.com

info@reachline.com

SERVICE POINTS TO REMEMBER

- It is confidential
- There is no charge to you
- It is available for you and your immediate family members
- Assistance for personal and work related problems that are too difficult
- Easy access to set up a counseling appointment
- Immediate phone access to a professional counselor 24 hours, 7 days a week



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For Confidential Assistance, call toll-free:

1-800-273-5273

crisis line / 24 hours, 7 Days a week

OFFICE HOURS:
Monday - Friday
8 a.m. - 5 p.m.

ONLINE:
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info@reachline.com

REACH EMPLOYEE ASSISTANCE, INC.



Employee Assistance
& Work Life Services



"Caring is Our Business"

Since 1980