

The Hartford's Value Added Services

Group Benefits from The Hartford



Worldwide Travel Assistance Services

This service provides pre-trip information, emergency medical assistance and emergency personal services to you, your spouses and children 24 hours a day, 7 days a week when traveling more than 100 miles or more from your primary home for 90 days or less.

Worldwide Travel Assistance is provided by Europ Assistance USA, a leader in the travel assistance industry. To obtain around-the-clock travel assistance services, call toll-free from the U.S. or Canada - 1-800-243-6108; or collect from other locations – 1-202-828-5885.

Life Conversations

This service provides you and your family with access to a suite of online tools and services to guide you through major life decisions. From selecting the appropriate amount of life insurance and creating a will to at-need services such as funeral planning and grief counseling, Life Conversations provides you with online and 24/7 advisor support. The services offered through this program include:

Estate Planning

- **Estate Guidance** – With the support of licensed attorneys, this service assists you with creating a simple legal will quickly and conveniently online. This service is offered through ComPsych, the nation's leading EAP provider. EstateGuidance Promotional Code: **WILLHLF**
- **Funeral Planning and Concierge Services** – This service is offered through Everest and provides you or your beneficiary with 24/7 funeral planning assistance from funeral advisors, online funeral planning tools and PriceFinder search reports to find detailed, local funeral home price comparisons. It also provides a planning session with a licensed funeral director, documentation of the family's wishes, communication of the plan to the funeral home of the family's choice and negotiation of prices. Everest Funeral Planning Access Code: **HFEVLC**
- Please visit www.hartfordlifeconversations.com or call 1-866-854-5429 for more information.

Beneficiary Assist

This service provides up to five face-to-face visits as well as unlimited phone contact for any combination of emotional counseling, financial planning or legal advice to you and your beneficiaries, for up to one year from the date the claim is approved.

Beneficiary Assist is offered through ComPsych, the nation's leading EAP provider. For help with coping with the emotional, financial and legal issues that can arise after a loss, call 1-800-411-7239. *For more information on the above listed services, contact your benefits administrator.*

****Please note that the City of Anaheim still provides a primary Employee Assistance Program through REACH that should be exhausted before use of this service commences. Please see Human Resources with questions***

Identity Theft Protection

As a member of The Hartford's Identity Protection Support Service, you'll be better protected from the often devastating consequences. Fraud Fighters are at your service 24/7 as well as access to emergency cash, travel planning and emergency message relay. Simply call 1-877-890-0240 and reference Group Member # 99930890. This service is available to you at no cost!

For Pro-active preventative ID Theft measures you have the opportunity to enroll in IDSecure for just \$6.99 a month. Visit www.identitysecure.com/TheHartford today and activate your protection.

Ability Assist

This service provides up to five face-to-face confidential visits per family per year for any combination of emotional counseling, financial planning, or legal advice to you and your family to help cope with lifestyle changes and the challenges of a disability.

Ability Assist is offered through ComPsych, the nation's leading EAP provider. For assistance with helping you cope with life's challenges and supporting you and your family during a long term disability, call 1-800-96-HELPS (1-800-964-3577).

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